Notice of Error or Information Request

If you suspect there is an error with your loan account or if you want to request information about your loan account, please write to us at:

Tennessee State Bank Attn: Credit Department PO Box 1260 Pigeon Forge, TN 37868

Please include the following in your correspondence:

- Your name
- Information that allows us to identify your loan account
- Describe the error and why (to the extent you can explain) you believe there is an error; or describe the information you are requesting with respect to your loan account.

You may telephone us at (865) 453-0873; however, we reserve the right to require the notice of error or information request in writing.